



New

Interactive Voice Response System (IVR)

- Obtain worker contact information;**
- Obtain Office hours and locations;**
- Obtain Benefit amounts;**
- Check on your Medi-Cal Share of Cost;**
- Receive appointment reminders, with your consent;**
- Receive reminders for verification due to your worker;**
- Ask for Quarterly Reports or QR7s;**
- Ask for Mid-Year Status Reports or MC 176S;**
- Ask for Transitional Medi-Cal Reports or TMC 176S;**
- Reset your access code if lost or you cannot remember.**

Call In System Available for Customers!



To save time, reduce calls to your worker,
Reduce visits to the office:

CALL 1-877-410-8812

Be sure to have your case number available when you call.